

Pine Bay

Holiday Resort

KUSADASI | TURKEY



PINE BAY HOLIDAY RESORT

Cloaked in blissful seclusion and carefully designed to frame its natural setting, Pine Bay is a magical hideaway with its own private bay surrounded by wild flora and natural setting.

Pine Bay welcomes each one of its guests with a sense of belonging and peace with the touch of Turkish hospitality.

The journey started in 1993 when 'Cam Limani' turned into what it is now. With the same approach since then, Pine Bay seeks out to explore happiness of every individual through physical, mental, and emotional moments with tailored guest experience.

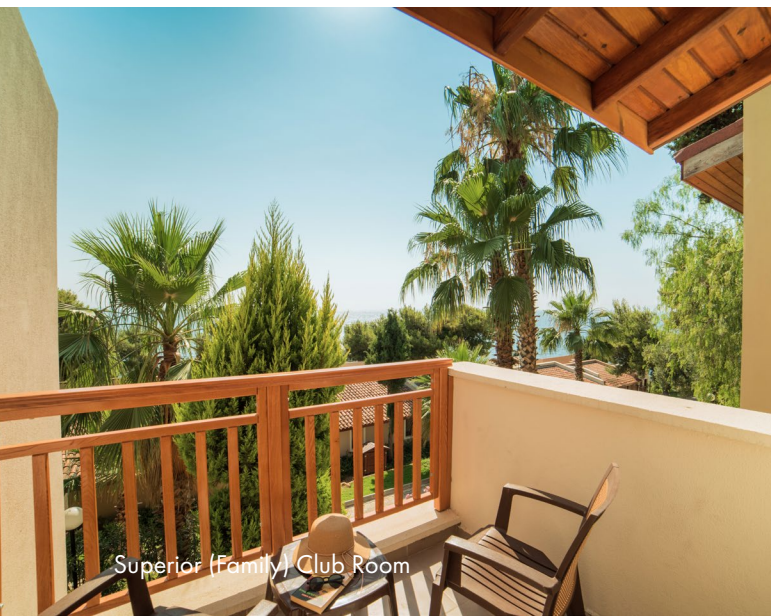
We have never given up on our priority, creating happy moments and turning them into lasting memories.

GENERAL INFORMATION			
Hotel Name	Pine Bay Holiday Resort	Year of Construction	1992
Company	Göçtur Tourism, Investment LLC.	Year of Last Renovation	2014
Category	5* Hotel	Board	Ultra All Inclusive
Total Area	419.000 m2	Season	01.04.2023 - 31.10.2023
Address	Bayraklıdede Mah. Çamlımanı Mevkii, Kuşadası, Aydın, 09400	Number of Rooms	Club Rooms: 300 Hotel Rooms: 320 Villas: 5 Total: 625
Telephone	+90 (256) 618 19 19	Number of Beds	1400
Fax	+90 (256) 618 08 19	Air Conditioning	Central Air Conditioning
Website	www.pinebay.com	Number of Floors	Main Building 3 floors, Club Rooms 2 floors
E-mail	info@pinebay.com	Number of Lifts	5 Indoor 2 Panoramic View Outdoor
Call Center	+90 (256) 618 19 20	Pets	Not allowed
Transfer	Taxi station and minibus by the hotel Private transfer (additional charge)	Internet / Wi-Fi	Hotel rooms and public areas (24 hours, free of charge)
Languages	Turkish, English, German, Russian	Accepted Credit Cards	Master Card, Visa

DISTANCES	
Izmir Airport (Adnan Menderes Airport)	60 KM (45 minutes)
Bodrum Airport (Milas Airport)	125 KM (110 minutes)
Kuşadası City Center	7 KM (10 minutes)
Nearest City	Izmir 90 KM

WELCOME & FAREWELL	
General Manager's Welcome Letter to all Suites and Villas	
Valet and Parking Services	
Prioritized table reservation in Terrace Restaurant for Disabled Guests	
Beverage offering during Check-In	
Online Check-In Opportunity Prior to Arrival	
Kids Welcoming	

ACCOMMODATION			
Common Services/Offerings in all Rooms			
Electronic room key system			
Spacious balcony with Sea, Coast or Garden view			
Mini bar restocked daily			
(2 bottles of water, 1 bottle of mineral water, 2 cans of Coca Cola, 1 can of Fanta, 1 can of Sprite, 1 can of Iced Tea, 1 boxed milk, 1 boxed fruit juice)			
Tea and Coffee Set-up			
24 hour Room Service			
Bathroom Amenities			
Digital Safebox, Hairdryer, TV, Telephone, WiFi*			
Air Conditioner			
As per legislation 4207 of the smoking law usage of tobacco, tobacco products and e-cigarettes are prohibited in all closed and partially closed areas.			
Room Category	Facilities	m2 Location	Max Occupancy
Room with Garden View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	25 m2 Main Building	2 adults + 1 child
Junior Room with Garden View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	31 m2 Main Building	2 adults + 1 child
Family Room with Garden View	2 bedrooms with 1 double bed and 2 twin beds, carpet floor, 1 bathroom with tub	43 m2 Main Building	2 adults + 3 children 3 adults + 2 children
Room with Partial Sea View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	30 m2 Main Building	2 adults + 1 child
Room with Sea View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	25 m2 Main Building	2 adults + 1 child
Superior Room with Sea View	1 bedroom with 1 double bed or 2 twin beds, carpet floor, 1 bathroom with tub	40 m2 Main Building	2 adults + 2 children 3 adults + 1 child



Superior (Family) Club Room



Room with Partial Sea View

Standard Suite	1 bedroom with 1 double bed, 1 living room, wood & carpet floor, 1 bathroom with tub	50 m2 Main Building	2 adults + 1 child
Superior Suite	1 bedroom with double bed, 1 bedroom with 2 twin beds, 1 living room with kitchenette, 3 bathrooms	119 m2 Main Building	2 adults + 2 children 3 adults + 1 child
Business Suite	1 bedroom with 1 double bed, 1 living room, 1 office / work room, kitchenette, carpet floor, 2 bathrooms	166 m2 Main Building	2 adults + 2 children 3 adults + 1 child
Standard Suite with Terrace	1 bedroom with 1 double bed, carpet floor, 1 bathroom, terrace with jacuzzi	40 m2 Main Building	2 adults + 1 child
Standard Suite with Garden & Terrace	1 bedroom with 1 double bed, 1 living room, carpet floor, 2 bathrooms (tub), garden with jacuzzi	54 m2 Main Building	2 adults + 1 child
Superior Suite with Terrace	1 bedroom with 1 double bed, 1 living room, carpet floor, 2 bathrooms, terrace with jacuzzi	91 m2 Main Building	2 adults + 2 children 3 adults + 1 child
Superior Suite with Pool	1 bedroom with 1 double bed, 1 bedroom with 2 twin beds, 1 living room with kitchen, wood & carpet floor, 2 bathrooms, jacuzzi, swimming pool, terrace, parking garage	147 m2 Main Building	2 adults + 2 children 3 adults + 1 child (or 4 adults)
Standard (Junior) Club Room	1 bedroom with 1 double bed, living room with 2 sofa-beds, ceramics floor, 1 bathroom	35 m2 Club Rooms	2 adults + 2 children 3 adults + 1 child
Family Club Room	1 bedroom with 1 double bed, 1 bedroom with 2 twin beds, living room with 1 sofa-bed, ceramics floor, 2 bathrooms	49 m2 Club Rooms	2 adults + 3 children 3 adults + 2 children (or 4 adults) 4 adults + 1 child
Sunset Villa	3 bedrooms with 1 double bed, living room, kitchen, 4 bathrooms, rooftop terrace, outdoor terrace, shared swimming pool	145 m2 Villa	Max 7 Guests
Infinity Villa	3 bedrooms with 1 double bed, 1 bedroom with 1 twin bed, living room, kitchen, 2 bathrooms with jacuzzi, 2 bathrooms with shower, outdoor terrace, swimming pool	295 m2 Villa	Max 7 Guests

* WiFi may not be accessible in certain Club Rooms.

POOLS & BEACH			
Private Bay			
1200 meters private beach			
Private Marina			
Hours of operation: Outdoor pools: 07:00 – 19:00 Indoor pool 09:00 – 20:00			
Lifeguard on duty from 09:00 until 18:00			
Aquatic park (5 slides + 2 children's slide), hours of operation: 10:00 – 12:30 13:45 - 17:00			
Pool	Indoor Outdoor	Heated *	Depth
Silence Pool (Main Pool)	Outdoor	x	150 cm
Kids' Pool	Outdoor	x	40 cm
Indoor Pool	Indoor	x	150 cm
Indoor Kids Pool	Indoor	x	40 cm
Activity Pool	Outdoor		140 cm
Aqua Pool	Outdoor		165 cm, 120 cm, 135 cm
Jakuzi Pool	Outdoor		140 cm
Kids' Pool	Outdoor		40 cm

Note: Pine Bay Kusadasi may close aquatic park slides and similar facilities on certain days due to unfavourable weather conditions or other similar operational reasons



FOOD & BEVERAGE		
1 Main Restaurant, 7 a la carte, 4 Snack Restaurants, 13 Bars, 1 Patisserie, 2 Cafes, 24-hour Room Service Breakfast, lunch and dinner open buffets are at the Terrace Restaurant Breakfast at Pool Bar is reservation-only and is available once for every five nights stay Terrace Restaurant: Pasta Corner, Pide (Turkish pizza) Corner, Healthy Corner, Fruit Corner, Show Cooking Baby high chairs are available upon request Beverages are served to the table Special food preparation for guests with diet restrictions and food allergy upon request		
Breakfast	Terrace Restaurant	07:00 - 11:00
Lunch		12:30 - 14:30
Dinner		19:00 - 21:30
Late Dinner		23:00 - 01:00
Kid's Buffet (Dinner)	Ephesus Restaurant	18:00 - 21:00
Breakfast	Pool Bar (Main Pool)	08:30 - 11:00
Beach Snack	Beach Club	12:00 - 17:00
Marina Snack	Marina	12:00 - 16:00
Panorama Snack	Panorama	12:00 - 16:00
Pool Snack	Pool Bar (Main Pool)	12:00 - 16:00
Gözleme (Turkish Pancake)	Pine Street	12:00 - 16:00
Kumpir (Baked Potatoes)	Pine Street	12:00 - 16:00
Patisserie	Fuaye Cafe	11:00 - 18:00
	Efe Cafe & Patisserie	11:00 - 18:00
Ice Cream (Algida)	Ice Cream Shop (Pine Street)	12:00 - 16:00 21:00 - 23:00
	Beach Club	12:00 - 16:00
Waffle	Waffle House	12:00 - 16:00
Healthy Snack	Pine Street	12:00 - 16:00
Coffee	Fuaye Cafe	08:30 - 22:00
	Efe Cafe & Patisserie	09:00 - 00:00
	Barista Coffee Truck	10:00 - 18:00
Hamburger	Panorama	12:00 - 16:00
	Surf Burger Truck	13:00 - 18:00
Night Snacks	Pine Street	22:00 - 00:00

A LA CARTES			
Restaurant Name	Cuisine	Operating Hours Location	Extra
Smyrna Ege Meyhanesi	Aegean Taverna	19:00 - 22:00	-
Su Restoran	Seafood Restaurant	19:00 - 22:00	5 EUR
La Contenta	Mexican Restaurant	19:30 - 22:00	-
Il Pino	Italian Restaurant	19:00 - 22:00	-
Tava Restoran	Turkish Restaurant	19:00 - 22:00	-
Mizu	Far East Asian Restaurant	19:00 - 22:00	-
(m)eat on the rocks	Steak Restaurant	19:30 - 23:00	25 EUR
Reservation for a la carte restaurants can be made between 10:00 - 16:00 from the Guest Experiences Desk A la carte reservations are available once for every five nights stay. Additional reservations are extra charge Local house-wines are served at the a la carte restaurants free of charge and cellar wines are extra charge Baby high chairs available at all of the restaurants and kids' meals are available on the kid's menu			

Note: Pine Bay Kusadasi may close a la carte restaurants and similar facilities on certain days due to insufficient number of guests, unfavourable weather conditions or other similar operational reasons

BARS		
Beverages	Bar Name	Operating Hours
Raki: Efe (Yeşil), Yeni Raki, Tekirdağ	Sunset Bar Sunset Terrace Bar Olea Bar Beach Bar Marina Bar Panorama Bar Amphi Bar Yelken Bar (Sail Bar*) Pool Bar	24 Hours
Wine: Red, White and Rose House Wine, Sparkling Wine		19:30 - 01:00
Beer: Efes Pilsen		21:30 - 01:00
Vodka: Smirnoff (Red, Citrus, Green Apple, Orange, North), Gilbey's		10:00 - 17:00 19:30 - 21:30
Whiskey: J&B, Vat 69, J.W. (Red), Long John, Ballantines, Jameson		10:00 - 16:00 19:00 - 21:30
Tequila: Olmeca (Blanco, Gold)		10:00 - 16:00 19:00 - 21:30
Vermut: Martini (Bianco, Rosso, Dry) & Garrone Bitter, Campari		20:30 - 00:00
Gin: Gordon's, Gilbey's		10:00 - 00:00
Rum: Captain Morgan, Havana Club		12:00 - 16:00 19:00 - 21:30
Cognac & Brandy: Napoleon, Sorau Brandy		
Liquor: Aperol, Bailey's, Baker's Field, Malibu	Vitamin Bar	11:00 - 18:00
Smoothies, Freshly Squeezed Fruit Juices	Sunset Bar Fuaye Cafe Efe Cafe & Patisserie	24 Hours
Soft drinks: Energy Drink, Fruit Juices, Coca-Cola, Coca-Cola Light, Fanta, Sprite, Soda, Schweppes Tonic, Lemonade, Ayran, Water		08:30 - 22:00
Hot Drinks: Coffee, Espresso, Ristretto, Americano, Cafe Latte, Cappuccino, Turkish Coffee, Turkish Tea, Lipton Tea Varieties, Aromatic Herbal Teas		09:00 - 00:00
Non-alcoholic Drinks, Beer	Aqua Bar	10:00 - 17:00

Note: Pine Bay Kuşadası operates within Ultra All Inclusive Concept. Facilities, amenities and services offered may vary according to weather conditions. Pine Bay Kusadasi reserves the right to make changes to the concept without informing 3rd parties.

PINE KIDS CLUB			
	Activities		Operating Hours
Pine Club 04 - 07 yrs old	Greenpeace Activites Archaeological Excavations Pool Activities Dance Performance Arts & Crafts Kite Festival	Chef's Table Ceramics Workshop Beach Clean-up Watercolor Painting Children's Cinema	10:00 - 17:00 20:30 - 22:30
Pane Club 08 - 12 yrs old	Martial Arts Yoga Stretching Meditation Mini Sports Tournaments Ceramics Workshop	Botanic Garden Activity Mini Golf Tournaments Music Workshop Rock Painting	10:00 - 12:30 14:30 - 17:00
Punky Club 13 - 17 yrs old	Play Station Nature Walks Beach Camping Mixology Training	Treasure Hunt Disc Jockey (DJ) Courses Trash Fashion Show	10:00 - 17:00 20:30 - 22:30

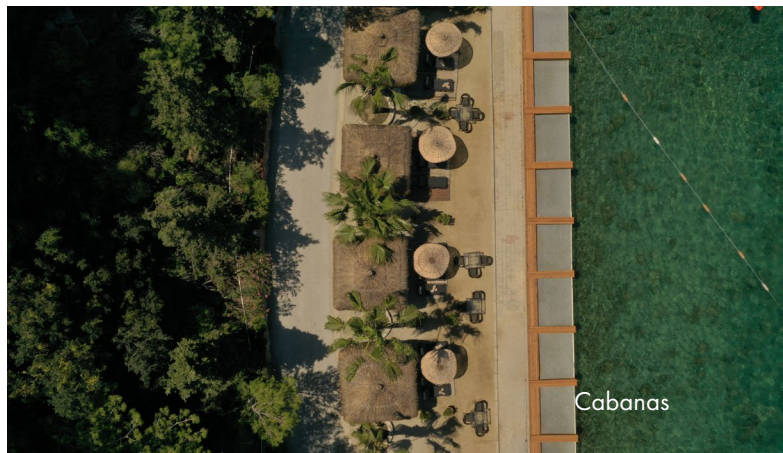
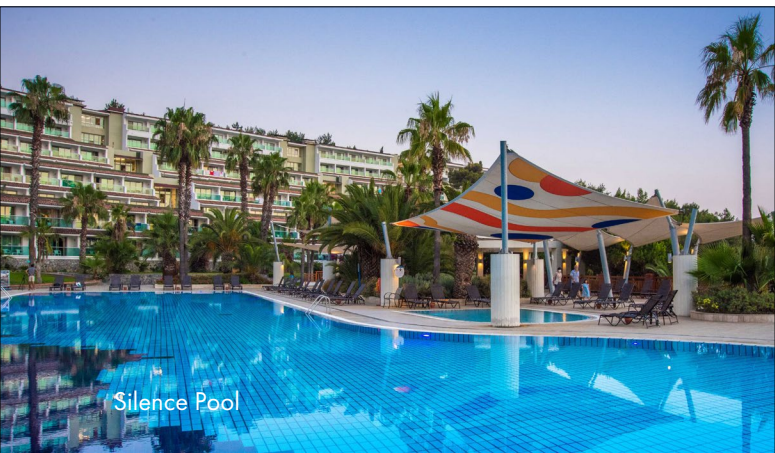
Note: Children under the age of 3 must be accompanied by a parent or a babysitter at all times.

HONEYMOON CONCEPT	
Free of Charge	Extra Charge
Fruit basket and sparkling wine in the room on arrival Bathrobes and slippers in the room Room decoration with fresh flowers Room service Breakfast once during the stay Prioritized reservation for one of the free a la cartes	Romantic dinner offerings Cabanas by the marina Private massage in the Spa (with a %15 discount)

OTHER SERVICES	
Free of Charge	Extra Charge
Car park Sun beds and towels at pool and beach Stream Room, Turkish Bath, Sauna Open Library Safe at the Reception Telephone, Fax, Photocopy Internet / Wi-Fi Kids Club (Pine Club, Pane Club, Punky Club) Birthday Celebration: Offerings in the room Repeat Guests: Offerings in the room Honeymoon: Offerings in the room	Laundry Service Shops (photographer, mini market, leather shop, jeweler) SADE Boutique Store Doctor (on request) Nurse (24 Hours) Spa & Wellness Wheelchair Hair Saloon Cabanas by the Marina Butler Service Babysitter (ages 3-12)

ACTIVITIES (LEISURE & SPORTS)			
Free of Charge		Extra Charge	
Fitness Center	Outdoor Fitness	Banana	Private Boat Tour
Boccia	Canoe (10:00 - 12:00 14:00 - 16:00)	Jet Ski	Private Tennis Classes
Darts	Water Polo	Scuba Diving	Personel Fitness Training
Beach Volley	Water Gym	Ringo	Archery
Table Tennis	Zumba	Parasailing	
Tennis	Kangoo Jumping	Waterskiing, Wakeboard	
American Billiard	Strong Nation*	Windsurf	
Trekking	Pilates, Yoga, Stretching		

ENTERTAINMENT	
Program	Operating Hours
Mini Disco	20:30 - 21:15
Prime Time Evening Show	21:30 - 22:15
After Show	22:30 - 23:00
Music Performance	23:00 - 00:00



AWARDS & CERTIFICATES

2022

Turquality - an accreditation system
 HolidayCheck Recommended Award
 ISO 9001:2015 Quality Management Standards
 ISO 14001:2015 Environmental Management System (EMS)
 ISO 22000:2018 Food Safety Management Systems
 ISO 10002: 2018 Quality Management - Customer Satisfaction
 Safe Tourism Certification - TGA
 Blue Flag Certification
 Safe and Sustainable Hotels Health & Hygiene Certificate
 Green Star Hotel Rating

2021

Tripadvisor Travellers' Choice - Best of the Best
 Safe Tourism Certification - TGA
 Health & Hygiene Certificate - Preverisk Group
 Blue Flag Certification
 Travelife Gold Certificate
 Green Star Hotel Rating

2020

Safe Tourism Certification - TGA
 Health & Hygiene Certificate - Preverisk Group
 Travelife Gold Certificate
 Blue Flag Certification
 Green Star Hotel Rating

2019

Zoover Award
 Travelife Gold Certificate
 Green Key
 Health & Hygiene Certificate - Preverisk Group
 Blue Flag Certification
 Green Star Hotel Rating

2018

Health & Hygiene Certificate - Preverisk Group
 ISO 9001:2015 Quality Management Standards
 ISO 14001:2015 Environmental Management System (EMS)
 ISO 22000:2018 Food Safety Management Systems
 Blue Flag Certification
 Green Star Hotel Rating

2017

Health & Hygiene Certificate - Preverisk Group
 Blue Flag Certification
 Green Star Hotel Rating

2016

HolidayCheck Recommended Award
 Green Star Hotel Rating

